

ENVIRONMENTAL AND QUALITY POLICY

APRIL 2024

History

Founded in 1956, Groupe Lacasse is a North American leader in the design and manufacture of a broad range of high-quality furniture solutions - under the Arold, Lacasse, Neocase and United Chair brands - for all types of business and institutional environments. The company is headquartered in Saint-Pie, Québec, Canada.

Policy

We are guided by our values with a culture of continuous improvement:

- 📍 Innovativeness;
- 📍 Mobilization;
- 📍 Inclusiveness;
- 📍 Operational Excellence;
- 📍 Responsible Leadership;
- 📍 Customer Centricity.

With our Quality and Environmental Management System (QEMS) and with a view towards sustainable development, we are committed to:

- 📍 Satisfying our clients' demands;
- 📍 Protecting the environment, preventing pollution.

We use the necessary means to **ensure respect for applicable compliance obligations** and the **continuous improvement of our performance**. Through its QEMS registered under ISO 9001:2015 and ISO 14001:2015, and its Laboratory management system, registered under ISO/IEC 17025:2017, Groupe Lacasse makes sure to:

- 📍 Update its strategic orientation;
- 📍 Reconsider each year the relevance of its quality and environmental policy, modify it as needed and communicate it to its members and the public;
- 📍 Determine the performance indicators to be followed, the objectives to be achieved and follow up on related action plan;
- 📍 Evaluate the impact of its new products and their life cycle;
- 📍 Manage high risks by assessing environmental impacts in order to minimize their effect on the environment;
- 📍 Assess the quantity of waste produced by its activities;
- 📍 Maintain the QEMS of its products and services through audits, the evaluation of its employees, among others;
- 📍 Validate the adequacy of its resources;
- 📍 Support the competence of its staff;
- 📍 Protect the impartiality of the laboratory;
- 📍 Maintain the coherence of the activities of the laboratory.

Voilà Groupe Lacasse!

Products designed with inspiration, made with passion.



Sylvain Garneau

Président and Chief Executive Officer

